



We are hiring. Join us to work on tomorrow's technology – Now!

Venera is a frontrunner in working on new media technologies. We are among the first companies in the world to offer H.264 based video analysis solution. Our workforce gets opportunities to work on the latest technologies, be it upcoming CODECs and file formats, Blu-ray or 3D. As a technology visionary company, we believe in investing our resources to create media processing technologies of the future. Our employees are working on products that are changing the way media is analyzed or delivered. Our culture fosters growth for talented and motivated team players. We invite you to explore opportunities with us and see what your future may have to offer you.

Designation	Technical Support engineer
Job Description	<ul style="list-style-type: none">• Trouble-shoot issues reported by global customers and prospects.• Follow-up with customers and internal teams until a ticket gets resolved.• Helping customers with their technical queries during pre-sales and post-sales.• Document and track issues to closure through helpdesk.• Preserve important inputs in repository taken from customer cases and update them in knowledge base.• Update/maintain Application documentation.• Pre-release (UAT) testing of Application.• Conduct product assessment activities such as performance tests.• Monitor the Cloud services and maintain the upkeep of all Cloud systems.
Skills Required	<ul style="list-style-type: none">• Strong verbal and written communication skills. Good command on English.• Willing to work in any shift as we will be providing 24x7 support.
Qualification	BE/B.Tech, ME/ M.Tech from reputed engineering colleges
Experience	0 - 1 Year
Location	Noida
Website	www.veneratech.com